



# CONNECTION

Celebrating our people

Recognition

Photos

Stories

## Kick off 2025 with a renewed energy, enthusiasm

**H**appy New Year! I hope you had a wonderful holiday season and are ready to kick off 2025 with renewed energy and enthusiasm.

As we step into January, it's important to be aware of the weather conditions, to stay safe and comfortable. This month can bring cold temperatures and snow, especially in the northern parts of the U.S. Make sure to:

- **Dress warmly:** Layer your clothing and wear insulated jackets, hats, gloves, and boots.

- **When driving:** Ensure your car is equipped with a winter survival kit, including blankets, water, snacks, and a phone charger.

- **Drive cautiously:** Reduce speed and increase following distance on icy or snowy roads.

This month, I got the opportunity to spend time with the technology team. They are helping make sure we provide the best customer and employee experience. A big part of that is Beacon Connect, our internal platform designed to keep you connected and informed. With Beacon Connect, you can:

- **Access employee perks and programs:** Quickly find information about PerkSpot, Employee Assistance Program, Beacon Buddy, and Workday.

- **Stay updated:** Receive alerts about important company news, events, and information.

- **Give and receive recognition:** Acknowledge your colleagues' hard work and achievements.

- **Connect with colleagues:** Share photos, videos, and updates with your fellow team members.

- **Submit incident reports:** Fill in needed incident



CEO Judith Crawford meets with the technology team, including sr. business systems analyst Jose Sanchez-Hernandez, sr. software engineer Jim Grimaldi, program manager Aishwarya Gunreddy, IT infrastructure director Andy Dondzila, sr. business system analyst Alexander Ptak, VP of technology Jignesh Patel, sr. business systems analyst Josh Blakeley, chief technology officer Gaurav Sanchez. PHOTO SUBMITTED BY JUDITH CRAWFORD

reports in a timely manner.

I am excited about Beacon Connect, as new features are continuing to be rolled out.

Thank you to all of you, for everything you do, each day. Let's make

2025 the best year yet at Beacon Mobility.

Stay connected, stay warm, and stay safe! ☐

*Judith*



## Safety Minute Safe Following Distance

[CLICK TO SEE THE VIDEO →](#)

For January's message, Kristy Lindell, Beacon Mobility's safety manager for New England, details how to account for a safe following distance.

When behind the wheel, it's often pointed out about the need for a safe "following distance." To calculate this, Lindell shows an example of where the following distance is within a safe range, while also showing an example where the driver will need to slow down and increase the distance between them and the vehicle in front of them. That is determined by beginning to count when the vehicle in front passes a fixed object, and you count until your vehicle passes that same object. During the winter months, also account for increasing distance on slippery or wet roads.



**Safe Driving Tips:**

**Following Distance**

**MOBILITY WITHOUT LIMITS**

Transporting people to live, learn, and achieve







## Alltown's Hajduk earns top spot as BeaconU E-Learner for 2024

With 2024 coming to a close in recent weeks, the company continues to see strong participation in Beacon University, or BeaconU among many of its employees.

When looking at the highest participants for BeaconU, among Beacon's 18,000-plus employees, Alltown regional operations support manager Kelly Hajduk finished as the Top E-Learner for 2024.

Over the span of 12 months, Hajduk completed 178 hours of learning.

Over the course of the year, Hajduk indicated she "loves learning and the Udemy app makes it so easy to listen to courses on a variety of topics."

Depending on her mood, she added that the plethora of the app's offerings allow one to choose from "practical topics like communications and how to be a better presenter. Other times, I put on a topic I barely know anything about like new technologies, such as Power BI."

With Beacon using Power BI, she noted the value of taking such courses, to obtain an understanding and how to use it.



**Hajduk**



## For December, Easton Coach's Brown grabs top E-Learner honor

With Beacon Mobility's latest addition to the family in Trans-Action Associates & Corporate Shuttles, the number of employees that are a part of Beacon now are over 18,000 employees, while serving the transportation needs of students and customers across 25 states. As the company grows, the learning opportunities for employees, via Beacon University, or BeaconU, continue to be offered.

For the many employees that are interested in expanding their knowledge across various subject areas, BeaconU offers a wide range of courses to choose from.

For the month of December, administrative assistant Marilyn Brown at Easton Coach's Philadelphia location Finishing with the highest number of hours completed for November completed 20 hours of learning over the month.

Among the areas of focus for Brown in the courses she has taken include "learning anything about ChatGPT." In general, she added, "I am addicted to learning different things, anything that piques my interest at the time."

For what she has founded the "coolest thing to learn," has been the course "How to Speak Swahili," as she described wanting to take a trip to Africa over the next year.



**Brown**



## Huntington Coach SPED driver highlighted by school district

Recently, an employee for the Manhasset schools in New York sent a note regarding the notable actions of SPED driver Richard Romano for Huntington Coach out of the Harbor Yard location in Port Washington, N.Y.

Corinne Rogers for the district wrote, "Apparently, (Rich) was on the way to the school this morning and he was able to avoid what could have been a very serious accident. His quick reactions and excellent training kept everyone on the bus safe! We cannot express enough how appreciative we are of him

for his professionalism."

In addition to her comments, Rogers added that an aide who rides the bus to Nassau Suffolk Services for Autism added, "Due to Rich's keen and quick reaction, and maintaining a safe distance between cars, we were able to avoid this unfortunate mishap, and also bypass the large debris pile in the roadway."

For his impressive job on the road, Romano was acknowledged for his actions with a certificate and a gift card, along with something of his choosing from the Beacon store.



For 2024, driver Brandi Stiles was recently honored as the Driver of the Year for Tri County Transportation, and is pictured with dispatcher Elizabeth Seigh, right. PHOTO SUBMITTED BY AMANDA HORVATH

## Schools commend NRT dispatchers

Around Thanksgiving, Lowell (MA) Public Schools director of transportation Kaitlin Sharry sent a note to the Chelmsford, Massachusetts dispatchers for NRT Bus, to write, "I want to say thank you and that I am grateful for your hard work and dedication."

In addition, she detailed, "I am grateful for the collaboration we have created in this short time ... Please remember to stay positive on our challenging days and always find a positive to focus on."

Sharry also offered "a helping hand" if they wanted to reach out.







## WE Transport dispatcher excels amid Plainview's 'organized chaos'

**T**oo often, we wonder about a job and what it involves. A lot of the time, assumptions are made on what a person does on each day in their job. In this segment of Connection, we ask an employee to tell us about their role, to learn from someone in those shoes.

*This month's feature is on Donna Giambanco for WE Transport, who works at the company's Plainview, New York location. Giambanco has been working for the company for over two years.*

**#1: If you had to describe how a typical day at the office is for a dispatcher, how would you describe it?**

**Donna Giambanco:** First of all, not one day is the same. One has to make sure all cover drivers have the proper paperwork and an assigned vehicle. We also need to replace vehicles that may not start in the morning and deal with the abundance of phone calls. We like to call it "organized chaos," for what transpires in the office. The mornings are always more difficult, but as a team, we manage to pull through.

**#2: What unscheduled task or tasks arise regularly for a dispatcher, that can completely overturn a day and**

**explain why.**

**Giambanco:** The one major unscheduled task is when a driver does not show up or is a last minute call out. When this happens, we have to redo the workboard and this can cause a lot of confusion. Thankfully, we have a great bunch of spare drivers that will jump in and do whatever it takes, to fill in where needed. Our staff and sister yards will also help out to make sure all of the routes are covered.

**#3: What is the most valuable skill to have to become successful as a dispatcher and explain why.**

**Giambanco:** The most important skill for a dispatcher, without a doubt, is people management. Knowing your people. Knowing that they are not all are same and must be dealt with or communicated with differently, depending on the individual. Some drivers are stronger than others and we must delegate work accordingly. In addition, we are tasked to every so often deal with angry parents, which can be a big challenge. Communication is key to any of these situations.

**#4: What personality trait is ideal for a dispatcher to have, to help them in learning the position?**

**Giambanco:** Without a doubt, patience. Also, being able to listen and **hear**. Sometimes we can listen without hearing. Also, knowing when to praise your drivers and bus attendants for certain things that they do. **Always** thank your drivers and attendants when they go above and beyond, and when they do extra. This will raise morale for all. I believe hands-on training is the way to go. Sometimes a classroom setting fails to represent



WE Transport terminal manager Michael Mauro sits down with dispatcher Donna Giambanco to review some documents recently, toward organizing the day's workload. PHOTO SUBMITTED BY MICHAEL MAURO

reality.

**#5: Spell out three things that a dispatcher does on a daily basis, and why those tasks are crucial to their role.**

**Giambanco:** Number one, organize the days workload.

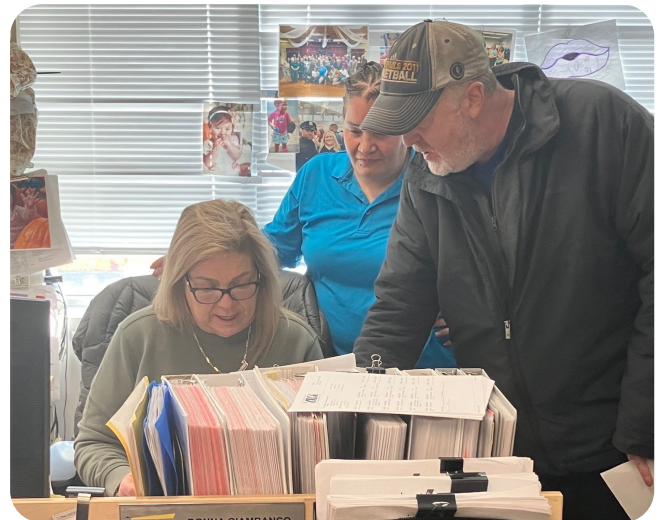
Secondly, collaborate with the rest of the staff.

And thirdly, communicate daily to our customers and drivers.

Communication is the key to being successful! □



Throughout the day, WE Transport dispatcher Donna Giambanco communicates with customers and drivers. PHOTO SUBMITTED BY MICHAEL MAURO



As part of the role for WE Transport dispatcher Donna Giambanco, she collaborates with fellow staff members, including van driver Tanya Medina and CDL Kevin Laskoff. PHOTO SUBMITTED BY MICHAEL MAURO







## As 2025 begins, what's Beacon on pace to achieve in coming year?

**F**or all that Beacon accomplished in 2024, a new year is upon us, with new goals looking to be achieved.

Ranging on areas such as driver turnover to “going green,” Beacon sees last year’s momentum as the path to success.

When discussing how best to achieve those goals, chief people officer Courtenay Casaccio and CEO Judith Crawford offered some insight.

Among those goals, Courtenay noted was a continued move away from using paper, i.e. the “green model.”

“The ‘why’ is important. If we free up the time to do these processes (versus using paper),” she explained, “the more time we can spend with our customers.”

Beyond time savings, Courtenay noted, by shifting from a paper to digital workflow, it allows for “an analysis of data. In doing so, you can see where you have problems and where you need to focus. Along with seeing what you are doing well.”

With the strides made in staffing over



At the THRIVE annual conference in Chicago in June, Beacon Mobility CEO Judith Crawford waits to hear a number that was chosen as part of a raffle from Beacon chief operating officer Westley Richters. PHOTO BY ANDRES CAAMANO

the past year, Courtenay detailed, the goal is to also “maintain our staffing. Along with getting to our goal of 25 percent driver turnover.”

With the company currently at a 26.6 percent driver turnover rate, the goal number is certainly within reach.

Judith is impressed with the strides made in this area.

“I love that our driver turnover has improved,” she said. “Drivers are the lifeblood and the heart of all that we do.”

To continue improving on turnover, despite its ongoing challenges, Courtenay explained, “We need to execute our Track 1 strategy (from Beacon’s five efficiency tracks). We need to make sure we are supporting the operations, as outlined in our Tips & Tricks.”

By having the needed employees in place, especially drivers, “makes everything else easier. It helps us achieve the best customer and employee experience that we can,” noted Judith.

### Achieving an upgrade in onboarding

Aside from the goal toward driver turnover, Courtenay highlighted a push to improve the company’s onboarding process for new employees. How the company is able to achieve goals in this area this year, aligns with a particular path, she detailed.

“We want to make sure to bring people into our culture, who understand our core purpose and core values,” she noted. By

taking that step, “it’s the key to everyone working together. Along with understanding how we make decisions.

Another change in the horizon for Beacon over the year will be shifting from talent management to talent operations teams.

Courtenay emphasized the change will allow employees to learn in smaller “bite-sized” pieces. “We will be more focused on micro trainings, with smaller snippets of information to train employees on.” By making that shift, it will allow employees to quickly learn items and use them immediately in their roles. □



Attendees of Beacon Market at the TransAction Associates & Corporate Shuttles location in Woburn, Massachusetts. PHOTO BY ANDRES CAAMANO



During a 2024-25 school year startup meeting in Gardner, Massachusetts, regional training manager Stephen Scott talks to van drivers about Beacon’s core values. PHOTO BY ANDRES CAAMANO



Beacon Mobility chief safety officer Kevin Kilner speaks to a group during a training session in 2024 at the Chelmsford, Massachusetts NRT/Van Pool offices. PHOTO BY ANDRES CAAMANO







## Employees across Beacon celebrate the holiday season in style

**W**hen it comes to Beacon's four main values, one that we love to do is to have fun.

During the holiday season, many of Beacon's locations hosted holiday parties either onsite or off-site, with each of Beacon's companies finding different ways of having fun during the holidays.

For some, dressing up was part of the fun, whether it was to dress up fully as the Grinch or as a real-life Santa, or to don an ugly sweater that was guaranteed to turn heads.

But number one of all, was to have everyone together for a blast of a time, sharing stories and growing their bond as a family.

### Stepping it up this year

At a couple of locations this year, the party had a

few changes from prior years. For example, at the Van Pool offices in Wilbraham, Massachusetts, senior operations manager David Sidford said, "We did a better job than we've ever done." Among the improvements, he noted, were that "we bought a bunch of Christmas decorations for the office, and we upgraded our food, getting a very fancy Italian takeout. The food was amazing."

Toward the other side of the country, in Las Cruces, New Mexico, the STS New Mexico office also stepped up their party, according to safety and training manager Frances Cumplido, who said, "we had the involvement of the (public school) district this year. We usually don't have the district employees at our party," explaining that it was a nice addition having some additional familiar



Among those enjoying the festivities at the Christmas event at the DS Bus Lines location in Tulsa, Oklahoma were, left to right, school bus drivers Sie Hiet Lau, David Battiest, Kiandra Dunerway, Chris Martin; CDL driver Shannon Gardner, school bus drivers Keith Chainey, Robert Rhine, Sheila Hill; training supervisor Ted Burke; CDL drivers Marquis Jones; contract manager Angela Howley (in front), CDL drivers Dawn Peters, Edith White, Jeff Daniel; school bus driver Kanesha Miles; and CDL drivers Lee Ann Greer, Valarie Brown and Robert Eastland. PHOTO SUBMITTED BY KEMONDRE' GREENE

faces loving the party.

"What I most enjoy about the party, is to see everyone outside of work, just enjoying themselves," noted Cumplido.

In a similar fashion, Sidford noted that invites were sent to Beacon employees who don't typically work out of the Wilbraham office, with regional training manager Stephen Scott and director of client relations Katherine Estell among those to make the trip. Overall, Sidford noted, "The party was just a very happy day. Everyone received it enthusiastically." □



STS New Mexico held a holiday party, which many enjoyed, including left to right, Las Cruces Public Schools executive director of operations Edwanda Williams, LCPS chief of operations Steve Rodriguez, safety and training manager Frances Cumplido, contract manager Van Wamel, LCPS transportation specialist Jean Escobar and LCPS assistant director of transportation Benjamin Serrano. PHOTO SUBMITTED BY FRANCES CUMPLIDO



At Palmeri Transportation in Easton, Pennsylvania, employees got together with Easton Coach employees to celebrate the holidays. Among those dressed up, left to right, kneeling, were CDL driver Kayla Perez and director of motorcoach and school bus Michelle Gerstenberg, and standing, Easton Coach CDL driver Michael Weil as the Grinch, Cindy Lu Hu, motorcoach and school bus sales manager James DeNora and Jill Hahn. PHOTO SUBMITTED BY JILL HAHN



A group of Van Pool employees gather around for a photo as part of their celebrating the holidays at the Wilbraham, Massachusetts office. PHOTO SUBMITTED BY DAVID SIDFORD







## Three Times the Christmas Spirit

EASTON COACH



At the Union, New Jersey, Cherry Hill, New Jersey and Norfolk, Virginia locations for Easton Coach, employees enjoyed extensive holiday parties, featuring plenty of food and games. Enjoying some food while chatting were top left, left to right,, drivers Jenise Ellis and Enrique Mesa. Among the games were Pin the Grinch game, top center, played by office manager Yavde Bonneau. A number of employees had fun with the photo box, including dispatcher Milkah Adams, road supervisor Arri-Ann Henry, and CDL driver Shalonda El-Amin. When it came to dressing up in ugly Christmas sweaters, some employees went all out, including dispatcher Elizabeth Lundy, with general manager Darren Pettis, regional vice president Grant Holsinger, regional director of maintenance John Moraski and safety manager Rush Kamdar in support. Others mugging it for a photo included driver recruiter Brendan Taylor, dispatcher Amy Springsteadah, operations manager Michael Ortiz, Byron Olsen, Lundy and dispatcher lead Shakundala Davis. And when it came time for a steady hand, employees took a shot at Jenga, including operations managers Jeronn Williams and Dameon Hart. PHOTOS SUBMITTED BY RUSH KAMDAR

## Enjoying the Parade



As part of the festivities during the holiday season, the North Reading, Massachusetts location had employees participate in the nearby Wilmington Christmas Parade, featuring one of their school buses. Among those on hand were CDL cover driver Tobias Ramos, transportation coordinators Javier Ramos, Elizabeth Urbaez and Cindy Smith; monitor Glorivee Guzman, transportation coordinator Elizabeth Bova, senior operations manager Maritza Baez, and senior operations manager Kayla Cluney. With a decorated bus, it was also filled with festive spirit, music, and smiles, making the parade a memorable event for everyone. PHOTOS SUBMITTED BY MARITZA BAEZ







## End of Year Celebrations



Employees at the JYL Transportation end of year celebration had their fill of food and fun during the recent event in Fitchburg Massachusetts. They included, above left, left to right, monitor Justin Randall, NEMT driver Bert MacRonal, monitor Latosha Gamble, NEMT drivers Darwin Mateo and Cheryl Savage; and monitors Kathy Martin, and Jessica Burton. Pictured above center, left to right, are NEMT drivers Rob Fasulo and Zaskia Merle, along with transportation coordinator Liz Rivera. Also pictured, above right, left to right, during the party are transportation coordinator Mike Clavir, dispatchers Deacon Cecca, Gordon Walker, and Brittany Irish; and routing and scheduling representative Nikole Wohlander. PHOTOS SUBMITTED BY KATIE RICHARDS

## Shiny Office



On one morning that director Mark Prasko came into the office, when he'd be given his LEAP Award for finishing the program, staff members decorated his office in gold to honor the achievement. PHOTO SUBMITTED BY TISH REED

## Stress Reliever



At Shakopee, Minnesota's Midwest Paratransit Services office, employees love their new Chief Stress Reliever, or CSR, Reggie. PHOTO SUBMITTED BY JODI GLAZEK

## Ready for Delivery



The Ritenour School District in St. Louis, Missouri recently had a delivery of 24 new EV buses, delivered from the Midwest Bus Sales dealership in Litchfield, Illinois. PHOTO SUBMITTED BY DEREK VAHEY

## Hit the Range, Win Trophies



On December 11, 50 Beacon Mobility employees took part in a Top Golf event, in Canton, Massachusetts, aiming to win a trophy (inset). Included among the Tier 2 group participants were, above left, left to right, chief operating officer Wes Richters, regional operations support manager Steve Guerin, vice presidents of operations Franco Indomenico and Mike Frambach and senior VP of operations, New England, Tim Sheehan. Taking their swings included senior operations manager Kerry Caldeira, second left and regional maintenance superintendent Christopher Sciuto, second right. Many in the group, above right, gathered for a picture. Seventeen awards were given to groups finishing in first place in their respective games. PHOTO SUBMITTED BY MARYANN KOCUR







## Attendance Stars



For the first half of the school year, 13 employees at Easton Bus Service's location in Leavenworth, Kansas didn't miss one work day. They were from left to right, drivers Dennis Bergstrom, Russell Jones, Richard Wilcox, Sam Dillon, John Thompson, Richard Vega, Tim Yevak, monitors Jackie Fields, JoAnn Wineinger, Amy Files and driver Bill Bay. Not pictured, monitors Terri Foster and Chenoa Bakken. Each employee was given a \$50 gift card for their stellar attendance. PHOTO SUBMITTED BY SUZANNE FILES

## Talent and Togetherness



From right to left, talent acquisition specialist Gustavo Figueroa, talent acquisition & community outreach specialist Denise Falco, recruiting coordinator Cynthia Gonzalez, driver recruiter Anthony Vallone, maintenance superintendent Suzette Bertholf, manager of talent acquisition Millie Rios, talent acquisition specialists Kurt Van Buren, Destiny Hiller, and Gabrielle Scauri, enjoy a team holiday lunch to celebrate 2024's wins. PHOTO SUBMITTED BY MILLIE RIOS

## Recognized for A Decade of Service



At the Easton Coach's TransNet location in Norristown, Pennsylvania, eight employees who had earned 10 years of service were recognized with jackets to honor their years of service. They included, left to right, dispatcher Agnes Laskey, general manager Ann Collins; and paratransit drivers Al Achtert, John Latney, Linda Reinert, Tom Salvo, John Sanders and Elmo Wolf. PHOTO SUBMITTED BY GARY GOLDSTEIN

## Standing Out



For Transit Team paratransit driver Daniel Bonete, he earned Driver of the Month at the Maple Grove, Minnesota location for the month of December. As part of his recognition, he was given a \$25 gas gift card. Bonete has been with the company for about eight months, and stands out for his positive attitude and willingness to help out. PHOTO SUBMITTED BY JOSEPH BAUFELD



## Cutting Sparks



Mechanic Luis Mejia works with a cutting torch in the garage at TransAction Associates & Corporate Shuttles in Woburn, Massachusetts during the "Beacon Market" event held onsite on December 7. PHOTO BY ANDRES CAAMANO







## Birthday Smiles



Franmar's CDL training class in Cutler Bay, Florida recently celebrated safety and training manager Jay Ferrera's birthday, including left to right, CDL drivers Yamilca Perez, Bianca Moore, Ana Segura, Miguel Pinango, Evelyn Canales; Ferrera; CDL drivers Yanelis Izquierdo and Meisha Jones. PHOTO SUBMITTED BY LEIYEN DOMINGUEZ CHOY Celebrating her 40th birthday, transportation coordinator Amy West, above right, has her desk fully decked out as part of the fun. PHOTO SUBMITTED BY MICHELLE PEREZ



## Newest Driver



At the Poughkeepsie, New York location for Cedar Bus, William McNamee recently attained his CDL license. PHOTO SUBMITTED BY DANIEL SPANGLER

## Road Show Groupies



A gathering of Royal Coach Lines employees at the Yonkers, New York location line up for a picture following the conclusion of a recent road show at that location. PHOTO SUBMITTED BY ANDREW GRIMALDI



## At the Wheel



ADROIT driver Aizhan Bazarbayeva is ready to start a route on a recent drive. PHOTO SUBMITTED BY BRIA BRANON



## School Bus Ready



Tyson Wong holds shirt after recently passing his road test, to begin driving a bus at the Liberty terminal in New York for Rolling V. Standing with Wong is safety manager Rebecca Fisher, holding his sign. PHOTO SUBMITTED BY ANTHONY VALLONE

## Learning About Fire Safety

As part of an evacuation training at the DS Bus South location in Crowley, Louisiana that was performed during the December safety meeting, a bus was filled with fog "smoke," drivers were tasked to find stuffed animals located in the bus. Shown leading the training is service manager Karl Cormier, left, center, instructing drivers to stay low when entering the bus. Among the drivers who took part was CDL driver Laura Senegal, shown exiting the bus, right, as mechanic Norman Moreau chats with her.



PHOTOS SUBMITTED BY DESIREE PASTOR



## Holiday Gathering



Employees at the Local Motion office in Braintree, Massachusetts recently enjoyed a holiday party, including left to right, CDL shuttle driver Rubens Argilagos, CDL drivers Ernst Tellus, Rony Jean, senior operations manager Ricardo Joseph, CDL driver Karoline Walsh, shuttle driver James Hines, and coach drivers Cheryl Monroe and Dareous Christian. PHOTO SUBMITTED BY CATHY SPINNEY







## Ready to Head Out

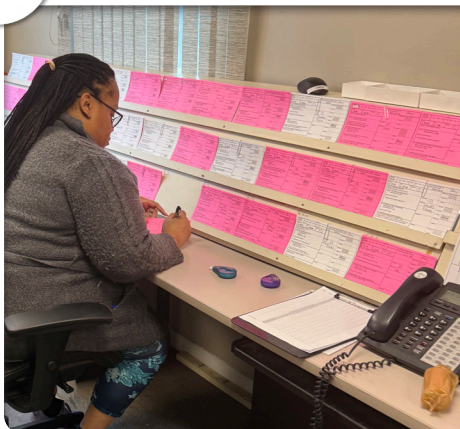
**Allegheny**



A view of the Allegheny Transportation lot in Pittsburgh, with vehicles about to head out for routes. PHOTO SUBMITTED BY MACKENZIE KLINE



## Busy at Work



Medical Transport Systems operations supervisor Tamika Austin works to assign tours to drivers and aides for the next day using pink and white cards, above left. Operations supervisor T.J. Zeller works at his desk in the Roslyn, Pennsylvania office recently. PHOTO SUBMITTED BY TORREY BRIAN



## White Stuff Has Arrived

**TRAVELKUZ**

The lot in Shelburne Falls, Massachusetts recently was covered by a few inches of snow, resulting in the first snow day for the schools this year. PHOTO SUBMITTED BY DAWN BROWN



## Team Building Fun



On a visit to SCR, the HR, talent acquisition and compliance teams worked on some team building activities, along with process mapping, while enjoying a nice dinner. Among those on hand were, left to right, recruiting coordinator Lestine Hawkins, human resources coordinator Joneisha Ward, recruiting coordinator Shawn Nicholson, manager of talent acquisition Susie Deisch, human resources business partner Lisa Maurer, compliance liaison Emily Maurer, vice president of operations Kristin Persu and talent acquisition lead Mario Wells. PHOTO SUBMITTED BY SUSIE DEISCH

## Enjoying Awards With a Slice of Cake

Among those to recently complete the latest Leadership Experience with Awesome People, or LEAP Awards, was contract manager Brad Duhon, based in the Crowley, Louisiana location for DS Bus South. Division general manager Russell Lanclos hands the award to Duhon, far left, right, while Duhon poses with his award cake, center, while team members have some cake to celebrate. PHOTOS SUBMITTED BY RUSSELL LANCLOS

