

CONNECTION

Celebrating our people

- Recognition
- Photos
- Stories

At Beacon, we strive to celebrate Women's History Month

The month of March sees the start of spring and with it, better weather, especially in the northern parts of the country.

As we commemorate Women's History Month this March, we at Beacon Mobility are proud to highlight the invaluable contributions of women to our organization and the transportation industry at large.

Our company has long been committed to fostering an inclusive environment where all employees can thrive. We believe we are better together.

As we celebrate the achievements of women this month, we also reaffirm our commitment to continuing to build a workplace where our four core values are what matters.

• **We Care:** Treat people with kindness, offer help when you can and keep everyone safe.

• **We Collaborate:** Ask for input, be a great listener and find solutions together.

• **We Do the Right Thing:** Act in good faith, do what you say and hold each other accountable.



CEO Judith Crawford, left and chief people officer Courtenay Casaccio pose in front of a display recognizing Women's History Month. PHOTO SUBMITTED BY JUDITH CRAWFORD

• **We Have Fun:** Be yourself, create connections, celebrate success together

I hope everyone enjoys the beginning of spring and takes every opportunity to enjoy being outdoors, doing things like hiking or biking, and to schedule some fun activities. ☐

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Eludith

CELEBRATE THE WOMEN AT BEACON MOBILITY WHO INSPIRE US!



[CLICK HERE](#) to register

March 27

12 p.m. - 1 p.m.

Lunch & Learn : A Walk Through **HERstory**



Safety Minute Be Safe Around Trains

[CLICK TO SEE THE VIDEO](#) →

For March's message, Yavde Bonneau, Easton Coach's safety manager based in Norfolk, Virginia, discusses how to best be safe when traveling across a railroad crossing.

With spring having begun on Thursday, and as temperatures continue to rise, there are ways to stay safe at a railroad crossing. Despite the fact that every three hours a person or vehicle is hit by train, as noted by the Association of American Railroads president and CEO Ian Jefferies, one can reduce that risk by looking and listening for trains (by opening your window and passenger door) as you approach a crossing. In addition, obey all signs, lights and gates that are in the vicinity of the tracks, and don't look to beat a train at a rail crossing, if you hear a train approaching.





For February, DS Bus Lines' Radford earns top E-Learner honor

As Beacon Mobility maintains its steady growth, the number of employees that are now a part of Beacon are add up to over 18,000, serving the transportation needs of students and customers across 25 states. With that growth, the learning opportunities for employees grows, via Beacon University, or BeaconU.

For the many employees that are interested in expanding their knowledge across various subject areas, BeaconU provides a wide range of courses to choose from.

During the month of February, DS Bus Lines safety and training manager Janet Radford, based out

of the Belton, Missouri location, finished with the highest number of hours completed for that month, completing 37 hours of learning.

Among the items Radford just finished was a Reasonable Suspicion course.

Looking ahead, she noted her learning goals are to continue to move forward in management.

Among the things she is looking forward to learning in the near future includes taking courses covering artificial intelligence, reading up and gaining a basic understanding.

For what she has learned thus far, she found a wonderful refresher, BS operations management, to be among the coolest things she has learned so far among the BeaconU courses.



Radford



Health Ride Plus' Driver of the Year



Jennifer Homrich, a driver for Health Ride Plus for over seven years, was awarded the company's 2024 driver of the year award, with her pictured (center), along with dispatcher Mandi Shultz, left, and operations manager Lisa Clutter. PHOTO SUBMITTED BY MARK PRASKO

WE Transport driver recognized by parent, earns employee of month award

In January, the Commack Public Schools sent a letter to the Plainview, New York offices of WE Transport, in wanting to commend the work by bus driver Ed Romance. The district had received a note from a parent, "telling us he is a joy to have driving their child. He goes above and beyond to make the children feel welcome."

Cleveland Avenue terminal manager Jacqueline Kollar noted that upon learning how he was recognized by the parent for returning a light-up Rudolph nose that the son was wear-

ing on the bus (only for him to accidentally leave it on the bus, with Romance then driving back to their house at the end of his route to return it), Kollar then selected him as Employee of the Month for December at the location.



Romance

School official praises work by NRT driver

Following a recent medical emergency incident on an NRT bus, assistant superintendent Keith Lavoie for the Northborough & Southborough (MA) Public Schools, thanked NRT driver Jean Ouellette for her "professionalism, care and swift action during

the (incident). Your quick thinking and calm demeanor made all the difference, in ensuring the safety and well being of everyone involved. It's comforting to know that someone as responsible and attentive is looking out for our children each day.

Teacher touts work by NRT driver

A charter driver, Kervyn Magnan, based out of the Dracut, Massachusetts location for North Reading Transportation, recently received a commendation from a first grade teacher, for his work on a field trip.

Among the ways that the teacher noted Magnan stood out as a driver, included how he was "prompt, polite and had a wonder handle on the children on the bus." In

addition, he noted, Magnan "had a strong presence with the children and treated them with respect as well as a sense of humor."

As a result of his work, the teacher, Mandi Imasogie noted, "we all enjoyed the bus ride and felt more comfortable than we usually do with a bus full of young children, who are 'jumping out of their skin' with excitement from a field trip."

Drama manager commends Salter driver

In a note received by Salter Transportation in Newbury, Massachusetts, regarding a trip to St. John's Prep, a drama manager for the Masconomet Regional School District wanted to highlight the work done by CDL driver Sylvia Leonard.

As described by Leanne Towle, "(Leonard) was absolutely fantastic. She arrived on time and

at the correct entrance, which is something of a feat on this campus. (At the destination) she navigated their parking lot confusion like a pro ... she arrived early to pick us up and texted to let me know where she was - which was extremely helpful. We were running late, and she handled that with consummate professionalism as well."





SCR's Flowers specializes in gathering, analyzing, reviewing info

Too often, we wonder about a job and what it involves. A lot of the time, assumptions are made on what a person does on each day in their job. In this segment of Connection, we ask an employee to tell us about their role, to learn from someone in those shoes.

This month's feature is on Kennyta Flowers, who works at SCR Medical Transportation's Chicago location. Kennyta has been working for the company for nearly three years.

#1: If you had to describe how a typical day at the office is for a quality assurance specialist, how would you describe it?

Flowers: A typical day as a quality assurance s and resolving concerns and allegations within established time frames. This includes gathering detailed information, analyzing reports, reviewing policies, and coordinating with drivers and staff to ensure compliance. Clear documentation and accurate reporting are essential to maintain accountability and service quality.

#2: What unscheduled task or tasks arise regularly for a quality



Quality assurance specialist Kennyta Flowers communicates with SCR mechanic Andre Pettis regarding a customer's work order request recently. PHOTO SUBMITTED BY ASHLEY RAMIREZ

assurance specialist, that can completely overturn a day and explain why.

Flowers: Unexpected challenges, such as addressing urgent client concerns requiring an AI Report or video evidence, can disrupt a planned day. If a driver involved is on leave or the necessary footage has expired, delays arise, requiring swift coordination with multiple departments to ensure a thorough and fair resolution.

#3: What is the most valuable skill to have to become successful as a quality assurance specialist and explain why.

Flowers: Being detail-oriented and adaptable is crucial for success in this role. Situations can change rapidly, requiring adjustments to timelines and processes. Strong analytical skills ensure that every case is reviewed thoroughly, while patience helps in managing multiple concerns efficiently, maintaining fairness and integrity in every investigation.

#4: What personality trait is ideal for a quality assurance specialist to have, to help them in learning the position?

Flowers: A quality assurance specialist should possess strong communication skills and a keen eye for detail. Effective communication ensures clarity when discussing incidents, policies, and expectations with drivers and staff. Attention to detail helps in identifying key evidence and maintaining accuracy in reporting, both of which are critical for accountability.

#5: Spell out three things that a quality assurance specialist does on a daily basis, and why those tasks are crucial to their role.

Flowers: *Communicating with Drivers and Staff:* Ensuring that assignments are understood and executed



Quality assurance specialist Kennyta Flowers assists Pace driver Chrystal Scott in addressing a customer complaint by completing an AI report. PHOTO SUBMITTED BY ASHLEY RAMIREZ

properly prevents miscommunication and maintains efficiency.

Collaborating on Allegation Investigations: Working with staff to address allegations fairly and within designated time frames upholds compliance and organizational integrity.

Staying Updated on Policies and Procedures: Ensuring that all assignments align with company policies help maintain consistency in handling cases and reinforces regulatory compliance. □



Quality assurance specialist Kennyta Flowers coordinating with regional parts manager My (Megan) Huynh on a work order request. PHOTO SUBMITTED BY ASHLEY RAMIREZ





On Employee Appreciation Day, many Beacon locations show the love

When it comes to show appreciation to one's employees, the first Friday of March offers an opportunity for businesses to plan employee recognition and celebrations.

Beacon Mobility's companies make sure to find different and new ways to recognize what their employees do is greatly appreciated.

Among the varied ways that locations across the country sought to recognize the great work of their employees ranged from arranging for a meal for their employees, to coordinating a team building event or providing small gifts as a show of appreciation.

Among the more intriguing Employee Appreciation Day events was coordinated by the Van Buren, Arkansas location for Midwest Bus Sales.

"What we did was a team building event (held at K1 Speed, a go kart racing facility)," said general/sales manager Tim Toolen,



Members of the Midwest Bus Sales team from Van Buren, Arkansas enjoyed a day of fun at K1 Speed in Fort Smith, Arkansas. Among those on hand were, top row, left to right, service tech Kyle Evans, administrative assistant Alana Starr, body shop technician II Clayton Evans, shop foreman Dallas Winfrey; bottom row, left to right, parts counter salesperson Brandon Willis, regional parts manager Jason Jarosinski, sales representative Chad Hale, general/sales manager Tim Toolen, fleet specialist Cody Rhodehouse, body shop technician II Luke Hope, and service technician Spencer Richardson. As part of a go kart race, Toolen finished atop the podium, with Evans and Winfrey also earning a place on the podium. PHOTOS SUBMITTED BY ALANA STARR



Employees at TransAction Associates and Corporate Shuttles in Woburn, Massachusetts, show off treats as part of Employee Appreciation Day. They included above left, consultant Cynthia Frene and director of transportation Brad Schuler and above right, operations manager Deland Senatus and director of operations Lisa Cinella. PHOTOS SUBMITTED BY ALEXANDRIA SANTIAGO

general/sales manager. "It was nice to get the guys together and really open up. We like to maintain the fun nature that we have. It's our culture, as we embody the core value of 'we have fun.'"

At the Travel Kuz facility in Gill, Massachusetts, the decision was to organize a luncheon. "We also provided them with gifts, such as reusable cups, for being awesome and to say thank you. The cups are also Lytx-friendly ... with a straw." Aside from the cups, employees also were given pens, "that say we appreciate them for what they do,

For the DS Bus South location in Shreveport, Louisiana, employees also received gifts, ranging from pens to keychains. As noted by Latosha Green, the location had in years past organized a lunch, but she

noted, "I wanted to give them something that was not food. I wanted them see that they are appreciated, and that they'd have something that they could hold onto and use."

With what was organized at the Van Pool location in Wilbraham, Massachusetts, where pastries and coffee and brunch items were provided to drivers and monitors, senior operations manager David Sidford said, "I think (the drivers and monitors) are happy to be appreciated, and they love their job. It was nice to see everybody all at once, since so many of their start with their van at their house." □



During Employee Appreciation Day in Wilbraham, Massachusetts, Van Pool Transportation employees, left to right, dispatcher Jeana Stallone, and SPED drivers Yariabeth Ortiz, Chris Ichnon and Chuan Reyes smile for the camera. PHOTO SUBMITTED BY CYNTHIA PASCALE



The Travel Kuz location in Gill, Massachusetts provided a luncheon on Employee Appreciation Day (March 7) for its drivers, including driver Richard Newton, above left and school bus driver Chesleigh Bernard, second right and CDL driver Patty Byrne, far right. In addition to the luncheon, employees received a few gifts, including a reusable cup with a straw that is Lytx-friendly. PHOTO SUBMITTED BY KIM BARNES



DS Bus South school bus drivers Brittany Bennett and Margaret Williams at the Shreveport, Louisiana location, show off their pen and keychain that they received as part of a bus driver appreciation event. PHOTO SUBMITTED BY RUSSELL LANCLOS





Salter's Greene earns first place honors for Lytx Driver of the Year award

For the 12th year, Lytx rolled out its annual Driver and Coach of the Year award winners, announced March 18. In the Transit/Motor Coach (Drivers) division, Beacon Mobility had two of that division's three placed winners. Julie Greene from Salter Transportation in Newbury, Massachusetts earned top honors, while Ivette Calderon out of the Bayville, New York location for Hendrickson Bus (Huntington Coach) earning third place.

Upon learning of the news of Greene winning top honors in for the Lytx award, vice president of operations Maryann Kocur said, "I was not surprised she won it. Because she deserves it. She's an amazing employee and an even more amazing human being. I could go on and on ... she's a one of a kind."

Making the accomplishment more impressive is Lytx received a record number of nominations this year, 30 percent over last year.

When she learned of her earning the award, Greene said, "I was shocked and excited. I felt extremely honored, recognized and grateful. I've been driving for 26 years, but I was surprised because there were so many people (nominated)."

While Lytx's DriveCam software is being used in most of the company's vehicles, chief safety officer Kevin Kilner noted the Lytx award nominations went beyond having an amazing Lytx score.

"The (nomination) submissions for the driver of the year came from regional leaders within our company," he said. "For the ballots they submitted, they included a story of who the drivers are within their community. And for the service they do for their customers."

The recognition as spelled out in the nominations, though, goes well beyond Beacon being recognized, Kilner emphasized.

With Greene's award, he said, "it's not just touting us, but it's the whole community that's touting (Greene)."

When asked how Lytx has helped a driver with over two decades experience, Greene said, "Mostly with its gentle reminders. Such as complete stops at stop signs." In addition, she finds Lytx has been beneficial as she "engages in training sessions, with the opportunity to continue learning." □



Salter Transportation driver Julie Greene, who earned a 2025 Lytx Driver of the Year award. PHOTO SUBMITTED BY MARYANN KOCUR

Easton Coach's Pagan tabbed as 'Grand Champion' for RideCo award

For someone as quiet as Easton Coach driver Scot Pagan might be, don't think setting the bar is not possible.

That's exactly what Pagan did, by being tabbed "Grand Champion," among 4,000 drivers in the RideCo system, through its inaugural Excellence on Wheels Awards program on March 13.

RideCo, which provides Easton Coach with software to meet its needs for on-demand paratransit routing.

The awards program seeks to recognize outstanding operators across North America who drive the success of on-demand transit-powered programs.



Easton Coach paratransit driver Scot Pagan, above left, stands with safety manager Ulises De La Cruz near a CCT Connect (recently rebranded as SEPTA Access) vehicle in Norristown, Pa. PHOTO SUBMITTED BY HEATHER PETTY

For Pagan, out of the Norristown, Pennsylvania location, setting the bar seemed well within reach in the eyes of Easton Coach management.

"Getting to know him the last couple of months, he takes great care in his job," noted vice president of operations Heather Petty. "The award as in part because of feedback from his passenger and his safety rating."

In learning of his earning the award, with Pagan having only been driving for the company for a little over two years, Petty noted asking him, "What's your secret?" His answer? According to Petty, "I just do my job."

For his general manager, Melissa Joyce, she's extremely appreciative for all he does for the Norristown, Pennsylvania location.

"He's an excellent person along with being a driver. He's efficient, comes in on time, doesn't call out," she said. "It didn't surprise me (that Pagan won the award)."

In the eyes of CEO and president Joe Scott, he was impressed with how well Pagan has done in his role.

"He's reliable and he's safe."

He's there every day, and doesn't complain," he said. Upon his learning of earning the award, Scott added, "He was a little embarrassed with all the attention he got ... he just wants to do his job. (Joyce) really appreciates him ... she wishes she had 20 of him (as drivers)."

Upon learning of his earning the award, it was all news to Pagan. Evidently, Joyce nominating him was something she was able to keep under wraps, until she told him that he won after she was notified by RideCo in an email about a week ago.

"I was completely shocked," said Pagan. "I couldn't believe it."

When asked what might have made RideCo look at his nomination as the one worthy to be selected with the "Grand Champion" status, he said, "To be honest, I really don't know. I come in and do my work ... work that needs to be done. Maybe I do it better than others, but I just see it that I do the job." □

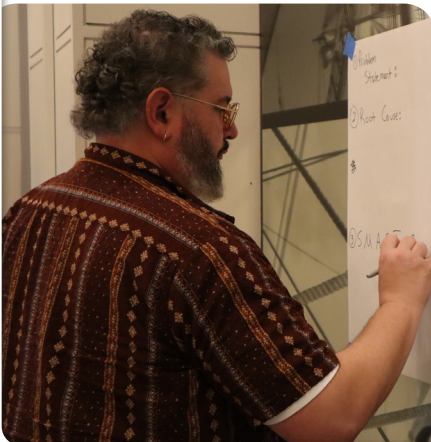
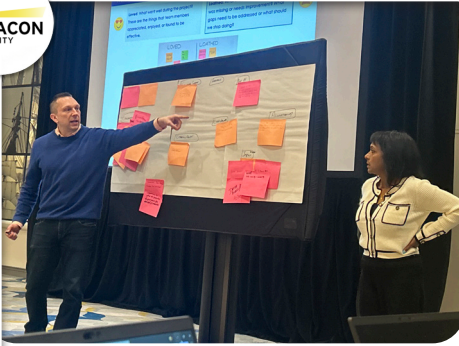


Easton Coach paratransit driver Scot Pagan at the Norristown, Pennsylvania location holds an award certificate, along with, from left to right, regional vice president of operations Heather Petty, RideCo vice president of customer success Dan Finley, CEO and president Joe Scott and SEPTA Access senior director of service operations June Smith. PHOTO SUBMITTED BY HEATHER PETTY





Different Tables, Different Topics



At a VP meeting at Boston's Hyatt Regency recently, Beacon team members rotated among four tables to cover each of the five efficiency tracks, including driver turnover, labor percent of revenue, customer engagement, risk score per mile, and cost per mile. Among the presentations during the two days of meetings, included a session led by vice president of process delivery Martin Kennedy and senior vice president Mathy Sales, top left. Regional director of talent acquisition Dwain Ehlinger got in a solid swing on a ball during an icebreaker activity, with the ball featuring interesting questions written on it, top center. PHOTOS SUBMITTED BY MARYANN KOCUR Manager of operations administration Jaime Logrono, top right, left talks as vice president of client relations Peter Delani listens. Vice president of business transformation Anthony Brunshtein writes down examples during his session relating to one of the five tracks, above left. Grant Holsinger, regional vice president, above center, right, speaks, as regional vice president of operations Heather Petty and president & chief operating officer David Batchelor listen. Chief operating officer Westley Richters speaks to the gathered attendees at the VP meeting toward the end of the first day of sessions. PHOTOS BY ANDRES CAAMANO

Time for a Bite of Pi



Among the various pies submitted during the annual competition on Pi Day at Salter Transportation in Newbury, Massachusetts, the winning submission was a homemade Toll House cookie pie, by SPED driver Pam Brown, above left, center, standing with transportation coordinators Lindsay Nelson, left, and Amy West. At the Haverhill, Massachusetts location for North Reading Transportation, employees submitted their entries for the pie competition (second left, inset), with lead mechanic Lee DeBlois, above second left, digging in by grabbing a slice. At the Chelmsford, Massachusetts office, employees enjoyed a slice of pie as well as part of the festivities, with CDL trainer Melanie Sanchez grabbing a plate, second right, while CDL drivers Julissa Pagan and Meghan McMeniman snagged a bite as well. PHOTOS SUBMITTED BY MARYANN KOCUR





Beacon Market Hits New Hampshire, Vermont



On February 27, three locations of Beacon's latest company to be added to the fold, Butler's Bus Service, hosted a Beacon Market at three of its locations. At the Lyndonville, Vermont location, among those on hand were top left, left to right, regional operations support manager Michael Addams, assistant manager and driver Leanne Lozefski, driver Silas Findlay, dispatcher Laurie Stone, monitors Ebon Jewell and Nancy Rivet, drivers Roxanne Truhart, Frieda Fournier, Gail Meyerhoffer, Loretta Clark and Emo (the Chief of the Butler's Tribe), along with monitor Judy Wilder, drivers Sara Oullette, Constant Joy Patridge, Mike Grant and human resources business partner Michael Ancil. PHOTO SUBMITTED BY MICHAEL ADDAMS [At the Milford, New Hampshire location, Jennifer Oliver speaks with a Butler's Bus employee, Tracey Sauve, who had questions relating to benefits, top center, left. Others with questions included Butler's mechanics Tony Decoteau and Vince Peery.](#) PHOTOS BY ANDRES CAAMANO At Butler's Bus Services' location in White River Junction, Vermont, above left, Butler's employees Lisa Carpenter, Kathryn Roberts and Martin Maloney look over various benefits informational literature. Members of the Beacon team, Daniel Meagher, Chris Sciuto, along with Butler's Bus location manager Steph Provencher, lead mechanic Scott Heath and mechanic-bus driver Asa Porter, above center, stand behind a table during the Beacon Market in White River Junction. Director of human resources Kelly Stevenson-Idham does a selfie as director of client relations Katherine Estell talks with a Butler's Bus employee. PHOTOS SUBMITTED BY KELLY STEVENSON-IDHAM

Birthday Fun



At the EV mechanic's training on February 26 in Lawrence, Massachusetts, time was taken to celebrate assistant director of fleet Chris Sciuto's birthday, top left. PHOTO SUBMITTED BY LYNDIA GOMEZ [Huntington Coach administrative assistant Brenda Nativi Mendez celebrated her birthday, courtesy of a cake purchased by her supervisor.](#) PHOTO SUBMITTED BY ED VIDOTA At the Burnsville, Minnesota location for Transit Team, Phyllis Hightower, above second right, far left, celebrated her 60th birthday with customer service representatives, left to right, Tracy Holy, Melinda Och and Jean Bradley, along with Lisa Gafane. PHOTO SUBMITTED BY SPENCER HEIDISH [Local Motion mechanic Junior Frantz Joseph recently celebrated their birthday, grabbing a doughnut, along with a card and birthday hat.](#) PHOTO SUBMITTED BY JOSEPH RUCKER





Ready for the Big Bus



Tri County Transportation drivers who recently earned their school bus license, included left to right, Tim Pavelchick, Stacy Boring, Rita Sidari out of the United location in New Florence, Pa. and Raymond Greathouse in Portage, Pa. PHOTOS SUBMITTED BY AMANDA HORVATH

Driver and Volunteer



WE Transport driver Jim Fehling, who is a volunteer with the Guide Dog Foundation and America's Vet Dogs in Smithtown, New York, arranged for a class on a WE Transport bus to help train future guide dogs. PHOTOS SUBMITTED BY BRYONY CHAMBERLAIN

Stellar Lytx Performers



At Cedar Bus' location in Utica, New York, some drivers received gift cards as a reward for a zero Lytx score during the first few months of the year. Pictured are driver Lester Forbes, CDL driver Ken Bowens, and drivers Wayne Webber and Dave Waller. PHOTOS SUBMITTED BY DAN SPANGLER

Earning Excellence



During the refresher meeting for Royal Coach Lines in Elmsford, New York, certificates were given out to recognize drivers and monitors, including above left to right, drivers Max Eugene, Damaris Almonte, Glenda Castillo, monitor Martha Mantilla and driver Claudia Vasquez. PHOTOS SUBMITTED BY ANTHONY DELLICURTI

Getting a Handle on Safety



ADROIT safety director Tyra Grayson leads a session toward training the new safety and quality team in Houston. Safety and quality representatives Melissa Guzman and Deborah Larios sit in during the recent training. PHOTO SUBMITTED BY KALI SIMS

Excited to Earn a CDL



Caesar Santiago recently earned his CDL, out of the Liberty, New York location for Rolling V. Santiago, right, is pictured with trainer Jimmie Wilkerson, center and operations specialist William Magie, left. PHOTO SUBMITTED BY ANTHONY VALLONE



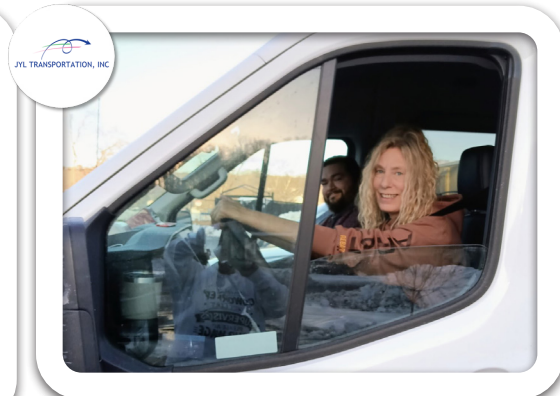


Evacuation Practice



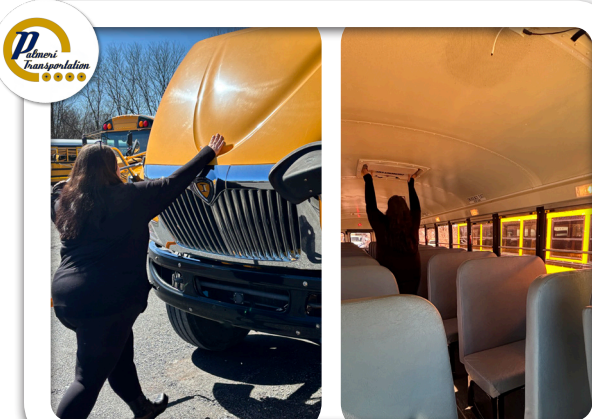
Easton Bus Service recently underwent bus evacuation training, on one of the buses in the Basehor, Kansas lot, with the help of a smoke machine. PHOTOS SUBMITTED BY STEPHANIE SAUERESSIG

On the Return



NEMT driver Ellie Ross and monitor Dylan Brisbon return recently from a route for JYL Transportation, based in Fitchburg, Massachusetts. PHOTO SUBMITTED BY LISA FOUNTAIN

Working the Pretrip



Palmeri Transportation CDL driver Kayla Perez goes through her various steps of her pretrip outside and inside of the school bus at the Easton, Pennsylvania lot recently. PHOTO SUBMITTED BY JILL HAHN

Ready to Roll



At the Maple Grove, Minnesota location for Midwest Paratransit Services, operations manager Jason Knoll walks among the vans in the facility's garage. PHOTO SUBMITTED BY JASON KNOLL

Under the Palms



Buses for Franmar Bus Company are seen lined up as they are ready to pick up students at Palmer Trinity School in Palmetto Bay, Florida. PHOTO SUBMITTED BY JAY FERRERA

Newest Driver Additions

Among Leesel's latest new CDL drivers to be added to their staff were left to right, Ebony Santana, with trainer Cesiah Paz, Miguel Martinez with trainer Adalberto Bermudez and Salvatore Pagan with trainer Stephanie Almonte.



PHOTOS SUBMITTED BY MILLIE RIOS

Learning First Aid



At the STS New Mexico facility in Las Cruces, New Mexico, a class of 10 drivers attend a First Aid CPR class during spring break. PHOTO SUBMITTED BY FRANCES CUMPLIDO





Key Handoff



At one of the Alltown Bus Services locations in Skokie, Illinois, a set of keys are handed off by assistant operations manager Bobby Wolf to new driver Zakiya Wilyz. PHOTO SUBMITTED BY JAMES CURRY

Recognized for 10 Years of Service



Paratransit drivers Betty Turner and Charlotte Porter, for Easton Coach out of the Lancaster, Pennsylvania location show off their puffy coats, received after having been with Easton Coach for 10 years. PHOTO SUBMITTED BY CHRISTOPHER AMBROGI

Focused Work



Medical Transport Systems clerical office employee Heather Gmaz works at her desk recently. PHOTO SUBMITTED BY NATHAN JAMISON

Enjoying A Few Tasty Bites



At the Braintree, Massachusetts location for Local Motion, senior operations manager Ricardo Joseph enjoys a hot dog and chips during a recently started up weekly tradition at the location, Hot Dog Fridays. PHOTO SUBMITTED BY JOSEPH RUCKER

Under the Hood



Mechanic Al Kohnfelder of Allegheny Transportation at its Glenshaw, Pennsylvania location, works under the hood of one of its minibuses on March 19.

PHOTO SUBMITTED BY MACKENZIE KLINE

Prized Smiles



At DS Bus South's Acadia location in Crowley, Louisiana, CDL driver Allison Thomas and mechanic Ian Thomas were among the winners of door prizes handed out during the March safety meeting. PHOTO SUBMITTED BY DESIREE PASTOR

