

1Beyond

1 Beyond Statement on COVID-19

Posted on March 20, 2020 by 1 Beyond

A Message to Our Customers, Partners & Friends

At 1 Beyond, we always do our best to help our customers and partners meet whatever challenges they encounter. With what has transpired across the globe from the COVID-19 pandemic in recent weeks, we wanted to inform you of what 1 Beyond will be doing to continue to assist you.

We are fully operating at this time. Our sales and support teams are available and our manufacturing and shipping departments are continuing to fulfill orders.

In these coming weeks, our sales team will be available to help with any new or ongoing projects via phone, email, or video conference. In addition, they are able to provide product demonstrations for those who would like to learn more about 1 Beyond solutions as they work from home.

For those with any support questions, our support department is reachable by phone at (617) 591-2200x2, or by email at support@1beyond.com.

To ensure that we're doing our part to prevent the spread of this virus, 1 Beyond began taking the following steps starting March 16:

- Mandating that all employees who can work from home do so.
- Having our manufacturing and shipping staff work rotating shifts, so that there are never more employees in the office than absolutely necessary.
- Closing our office to outside visitors.
- Providing preventative guidelines to all team members, including consistent hand washing and paying extra attention to keeping our workspaces clean.

We will continue to monitor the situation closely and update you promptly with any significant changes to our operating policies.

On behalf of all of us at 1 Beyond, we also want to highlight our concern for the safety and well-being of everyone in our communities, including our families, customers, partners, vendors and everyone that is a part of our growing family.

We hope that, together, we can move forward through these difficult days.

Thank you for your support and loyalty,

The 1 Beyond Team

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1 Beyond designs and manufactures professional video equipment for all aspects of the workflow from production through post. In addition to video conferencing and collaboration solutions complemented by a line of autotracking and PTZ cameras, 1 Beyond offers streaming, recording and lecture capture, archiving and storage solutions

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May 6, 2020

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